

Refund and Cancellation Policy

Professional Symposium & Annual Conference

Cancellation by the Learner

All registration refund requests received prior to May 31st will be fully refunded.

Any cancellations made after May 31st WILL NOT be refunded.

All requests for cancellation and refunds must be made in writing by email to the BIANYS Director of Finance at dchilandese@BIANYS.org. Voice mail messages will not be honored.

Cancellation by the Provider

If a course is cancelled due to inclement weather, insufficient enrollment, or any other reason, we will notify registered participants via e-mail, in writing, or by phone. All fees and payments will be reimbursed in full within 72 hours of cancellation. We will provide at least one week's advance notice if cancelling due to insufficient enrollment and as soon as possible in all other circumstances.